



CUSTOMER COMMENT/COMPAINT FORM – ADA

Pee Dee Regional Transportation Authority 313 S. Stadium Rd Florence SC 29506

All personal details remain CONFIDENTIAL

Thank you for taking the time to share you experience aboard PDRTA. Your input helps us provide better service. Your report will be reviewed by our Safety & Training Manager and given appropriate management follow-up. To contact him directly you may call 843-515-0885 or email tcollins@pdrta.org. You man also mail us at the address above.

***Name of person making Comment/Complaint** _____

***Address** _____

***Contact Numbers** _____ **Email** _____

COMPLAINT DETAILS

Date of incident _____ **Time** _____

Location of Incident _____

Summary of Comment/Complaint _____

Action Taken: _____

Signature: _____ **Date** _____

This form is for ADA related issues only. Please use this form only to report your actual experience using PDRTA’s services. If you have a suggestion, opinion, other comments, please give us a call at (843)665-2227 ext 2 or contact us at www.pdrta.org

“Thanks for letting us serve you!”